



Return Policy

Items purchased from Radiotronics, Inc. and returned within 30 days from the date of purchase with original receipt or invoice is eligible for refund or exchange. No refunds or exchanges are allowed after 30 days from the date of purchase. Items must be in the original box, packaging, manuals and accessories. An open box fee equal to 20% of the purchase price will be charged on any opened item. Items that have been installed, used or altered cannot be returned. Must be packed and returned in resalable condition for any credit to apply. Original shipping cost to customer will not be refunded.

Non-defective items must be in brand new condition with the packing slip, all warranty cards, manuals and accessories. We cannot accept returns of opened items (unless defective) or any items returned more than 30 days after shipment. Defective items are covered under the particular manufacturer's warranty and we request that you please contact the manufacturer directly for repair or replacement of defective products.

All returns must include a Return Merchandise Authorization Number (RMA#). Please complete the Return Authorization Request Form and customer service will contact you via Fax and/or E-Mail with your RMA# and shipping instructions for the return. Returns that do not have an RMA# will be rejected and no credit will be given.

Please allow approximately 5-10 business days for your return to be processed once it has arrived at our warehouse.

Please complete and fax back:

Company: _____ Phone: _____

Contact: _____ Fax: _____

Address: _____ Email: _____

City: _____ State: ____ Zip: ____ Cell: _____

Invoice #: _____ Date of Invoice: __/__/__ Date Received: __/__/__

Product to be returned: _____

Product Serial Number: _____

Reason for Return: _____

Authorizing Signature: _____

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